



# Prime Plus Exterior Door Frame 20 Year Limited Warranty

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All Prime Plus Exterior Door Frames, hereafter referred to as "products" sold by Young Manufacturing Company, Incorporated, hereafter referred to as the "Company," are subject to this Prime Plus Exterior Door Frame 20 Year Limited Warranty, hereafter referred to as "this 20 Year Limited Warranty."

## **20 Year Limited Warranty**

The Company warrants that its products, if properly stored, transported, used, and installed according to the enclosed Care and Finishing Instructions, will be free of defects in material and workmanship and free of rot and decay for 20 years from the date of original installation.

If the Company product that is the subject of this 20 Year Limited Warranty fails during the warranty period for reasons covered by this 20-Year Limited Warranty and the purchaser submits the written service request required under this 20 year Limited Warranty, the Company will replace the product with a product that is functionally at least equal to the product being replaced.

## **Extent of 20 Year Limited Warranty**

This 20 Year Limited Warranty does not cover damages due to external causes, including, but not limited to, accidents, misuse, neglect, alteration, repair, or improper installation or maintenance.

Care and Finishing Instructions are available through your Young Manufacturing Company, Inc. distributor. Any use or care not in accordance with these Care and Finishing Instructions voids this 20 Year Limited Warranty, and any damage caused by such use or care is not covered under this 20 Year Limited Warranty.

This 20 Year Limited Warranty is limited to the original purchaser and is not transferable.

## **Warranty Service**

To obtain warranty service, the purchaser must submit a written service request to the Company at Young Manufacturing Company, Incorporated, PO Box 167, Beaver Dam, KY 42320. A written service request must include original proof of purchase that must show the date of purchase, and an explanation of the problem.

## **Warranty Limitations and Exclusions**

This warranty replaces all other warranties, express or implied, including, but not limited to, the implied warranties of merchantability and Fitness for a particular purpose. The Company makes no express warranty beyond that stated here. The Company disclaims all other warranties, express or implied, including, without limitation, implied warranties of merchantability and fitness for a particular purpose. No salesman, dealer, distributor, agent, employee, or representative of the company has the authority to change terms of this warranty.

Some laws do not allow the exclusion of implied warranties, so this limitation may not apply to you. If these laws apply, all express and implied warranties are limited in duration to the limited warranty period. No warranties apply after that period. Some laws do not allow limitations on how long an implied warranty lasts, so this limitation may not apply to you.

The use of any sample or model during the negotiations leading to the purchase of the product serves merely to indicate a type of product that will be tendered to the purchaser. These samples or models create no warranty that the product will conform to the sample or models.

## **Limitations of Liability**

The Company's responsibility under this or any other warranty, implied or expressed, is limited to replacement of the product at no charge, and associated labor costs not exceeding \$100, as set forth previously. This remedy is the sole and exclusive remedy for any breach or warranty the Company is not responsible for labor costs, indirect, special, incidental, or consequential damages resulting from any breach of warranty or under any other legal theory, including, but not limited to, lost profits, downtime, and any damage to or replacement of equipment and property. Some jurisdictions do not allow the exclusion or limitation of incidental or consequential damages, so the above limitations or exclusions may not apply to you. This 20 Year Limited Warranty gives you specific legal rights, and you may also have other rights that vary from jurisdiction to jurisdiction.



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## Care and Finishing Instructions

1. The jambs, brick mould, mull casing, and mull posts must not be cut, trimmed, or remachined in any way (except in route for hinges and lock).
2. Store in a clean and dry area: not in damp, moist, or extremely humid environments. Wood is hygroscopic and dimensionally influenced by changes in moisture content caused by its surrounding environment.
3. Door units should be lifted and carried when being moved: not dragged.
4. The rough opening should be no more than 1 1/2" wider and no more than 1" higher than the outside dimensions of the door system frame (jamb). The rough opening should be no more than 1/8" out of plumb over the height of this opening. The subsill (the bottommost horizontal structural member of the rough opening) should be capable of being leveled to within +1/16" over the width of the opening, but not sloped to the interior of the home.
5. Apply mastic or sealant to the rough opening as required. Particular attention should be paid to forming a positive seal beneath the sill or threshold.
6. Locate the frame of the door system within the rough opening and shim so that the frame is plumb, square, and level. Particular attention should be paid to shimming behind the lockstrike and hinge areas of the frame.
7. Anchor the frame to the rough opening. Do not anchor the frame by the exterior trim only. Anchors and fasteners for the lockstrike and for the hinges should penetrate through the frame of the door system and into the structural framing of the rough opening to provide secure anchorage and maximum holding strength.
8. Install flashing at the head, jambs, and sill as required to preclude penetration of water into the wall cavity.
9. Seal all joints between the frame of the door system and the rough opening. Fill all gaps of 1/4" or more with backup or filler materials such as foam or fibrous insulation. Use only sealants recommended by the manufacturer for the intended application and apply in accordance with the sealant manufacturer's installation instructions.
10. Field repairs and touchups are the responsibility of the installing contractor and painter. Field touchups shall include the filling of nail or screw holes, refinishing of raw surfaces resulting from job filling, repair of job-inflicted scratches and mars, and the final cleaning of surfaces prior to painting.
11. Surfaces to be painted must be thoroughly dry and free of dust, dirt, oil, grease, wax, chalk, and other containments.
12. Temperature and humidity have a major effect on drying and may affect paint film characteristics. Paint should be applied at product, surface and air temperatures between 50 and 90 degrees F unless the product label specifies differently. Relative humidity should be below 85%.
13. Primer is formulated to provide a high-quality base for a wide variety of commercially available topcoats with good resultant adhesion and durability. Because it is designed to accept topcoats, a primer by nature is highly filled (flat) and will chalk and break down slowly with UV exposure if not topcoated with in a short time span. Two coats of high-quality acrylic paint must be applied to the jambs, brickmould, mull casing, and mull post within 30 days of installation. Each coat of paint should be applied evenly. Make certain that the surfaces are dry before applying another coat. Again, be sure to apply paint in accordance with the manufacturer's instructions.
14. Do not paint the weatherstrip.
15. Routine painting, caulking, and maintenance must be performed as necessary to maintain a properly painted and sealed surface.